



SURVEY REPORT

Send Parish

January 2021

Supported by Action in rural Sussex

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1 Introduction

Send Parish Council is planning a project to redevelop the Pavilion on Send Recreation Ground. The project will be funded using a contribution that is being made to the Parish Council in connection with the development in Tannery Lane, as required by GBC as part of the site's planning application.

In order to obtain views about this project from the local community, the Parish Council undertook an online survey from December 2020 until mid-January 2021. The initial deadline of the 8th January was extended until the 18th January to allow for more responses. The Parish Council promoted and advertised the survey through a variety of means eg in the latest edition of Ripley and Send Matters, and via social media.

The link to the survey was made available on the parish council website, email newsletter and on the parish facebook page.

The results of the survey will now be used to inform the delivery of this project

This short report outlines the methods used collect and analyse the questionnaire. It also provides information on the response rate, which can be used as a general measure of how reflective the survey is of the wider population.

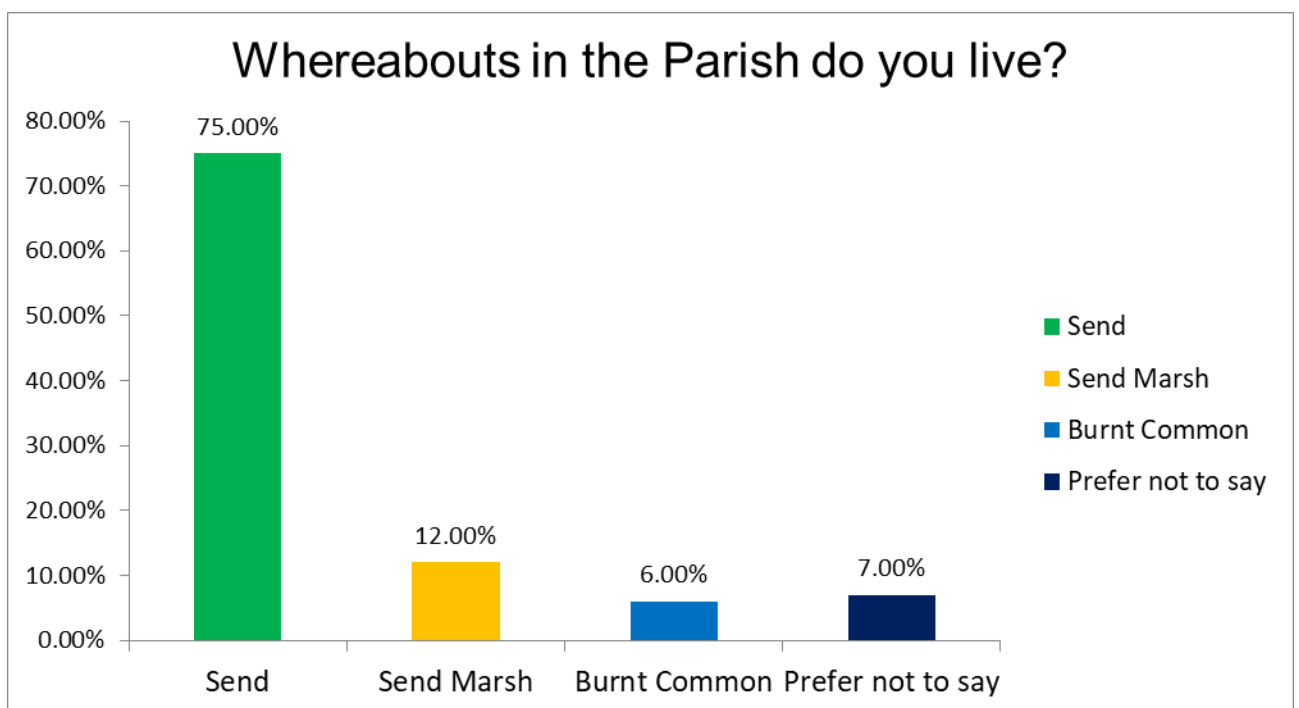
It also provides a breakdown of the answers provided to the questions asked in the survey. These are structured and organised with the layout of the survey.

- A total of 100 responses were received to the survey all of which were completed online using the link provided

Survey Responses

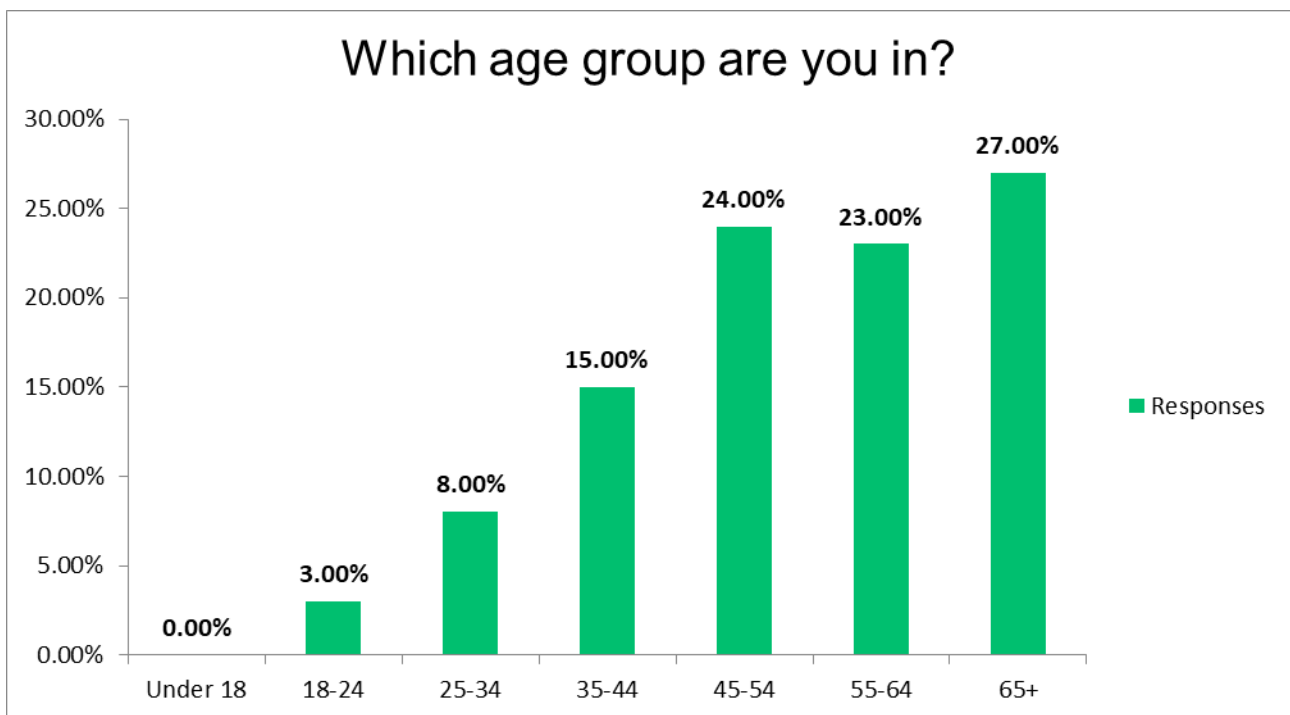
1. Whereabouts in the Parish do you live?

Answer Choices	Responses	
Send	75.00%	75
Send Marsh	12.00%	12
Burnt Common	6.00%	6
Prefer not to say	7.00%	7
	Answered	100
	Skipped	0



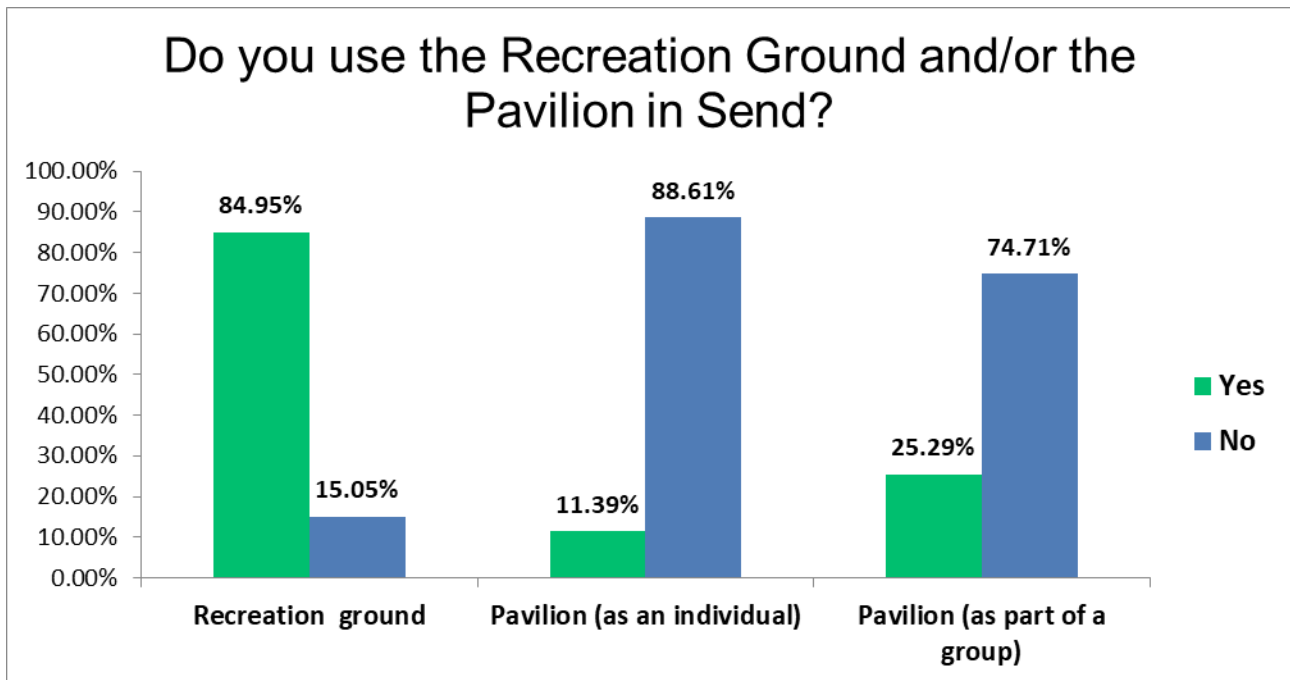
2. Which age group are you in?

Answer Choices	Responses	
Under 18	0.00%	0
18-24	3.00%	3
25-34	8.00%	8
35-44	15.00%	15
45-54	24.00%	24
55-64	23.00%	23
65+	27.00%	27
	Answered	100
	Skipped	0



3. Do you use the Recreation Ground and/or the Pavilion in Send?

	Yes		No		Total
Recreation ground	84.95%	79	15.05%	14	93
Pavilion (as an individual)	11.39%	9	88.61%	70	79
Pavilion (as part of a group)	25.29%	22	74.71%	65	87
Answered					94
Skipped					6



**4. If you answered YES to question 3, what do you use the recreation ground/pavilion for?
If you answered NO, please go to the next question.**

56 respondents responded to this question with 44 skipping. See responses below

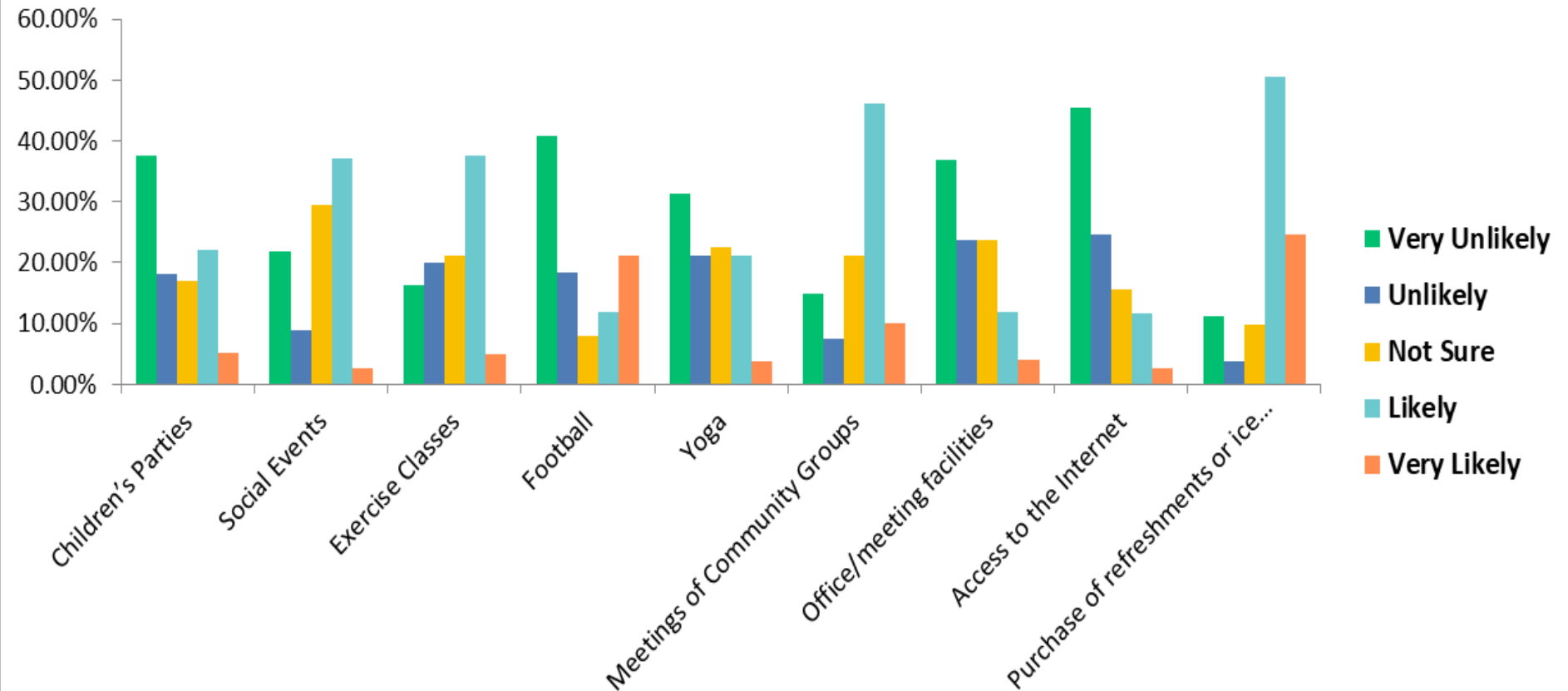
Responses
Access to football equipment, and making tea/coffee during home matches
Accompany grandchildren to the playground
Children play on the play equipment
dog walking
Dog walking and meeting friends
Dog walking, meeting friends and neighbours, enjoying tress and open space
Exercise and playground with visiting children
Football
Football equipment/hot drinks
Football storage
going for my daily walks
Grandchildren play area.
Tennis court (if kept better!)
Group teas/coffee when these take place at the pavilion.
Have used it as a place to serve refreshments
I help with refreshments for the clean up
I use for walking and taking god children to the park. I would use the toilets but there are never open when I want them.
Kids playing
Meeting friends
Meeting spot, walking my dog
My 18 month daughter plays in the park. She enjoys walking across the field to the park (only green space near us)
My family use the recreation ground and I use the pavilion with Send Utd FC
My grandchildren love the children's play equipment. Also they like to run around the field.
My son plays for send United and we use it for drink ms and to store equipment
NO
On walks and with groups of friends
Pic Nic and games with teenage children, family outings
Play equipment for grandchildren when visiting
Play, sport, park
Playground
Playing with my children
Scouting and Parish Council events.
Send United
Send United FC
Send United FC
Send United Football Club
Send United football club
Send utd football, my children play and have played on the rec for years
Send Utd, painting lines. Setting up football pitches.

Take my kids there
Taking children to the park, dog walking, use the pavilion toilets
Taking grandchildren May Fair
Toilet facilities
Toilets
Use the playground and the rec for walking dog, also good for green space and reading in the summer
Walk across it. Take grandchildren to the Play Area. Use the fitness equipment.
Walking
Walking
Walking
Walking about
Walking and exercise
Walking and participating in May Fair. Use of playground with grandchildren
Walking on recreation ground
Walking the dog, play with the children
Walking, kids playing & meeting friends, kids football practice and matches
Walking, using Rec with grandchildren, exercising dog.
With the Grandchildren using the ground for games and using the equipment

5. In the future how likely would you be to use the Pavilion for the following activities?

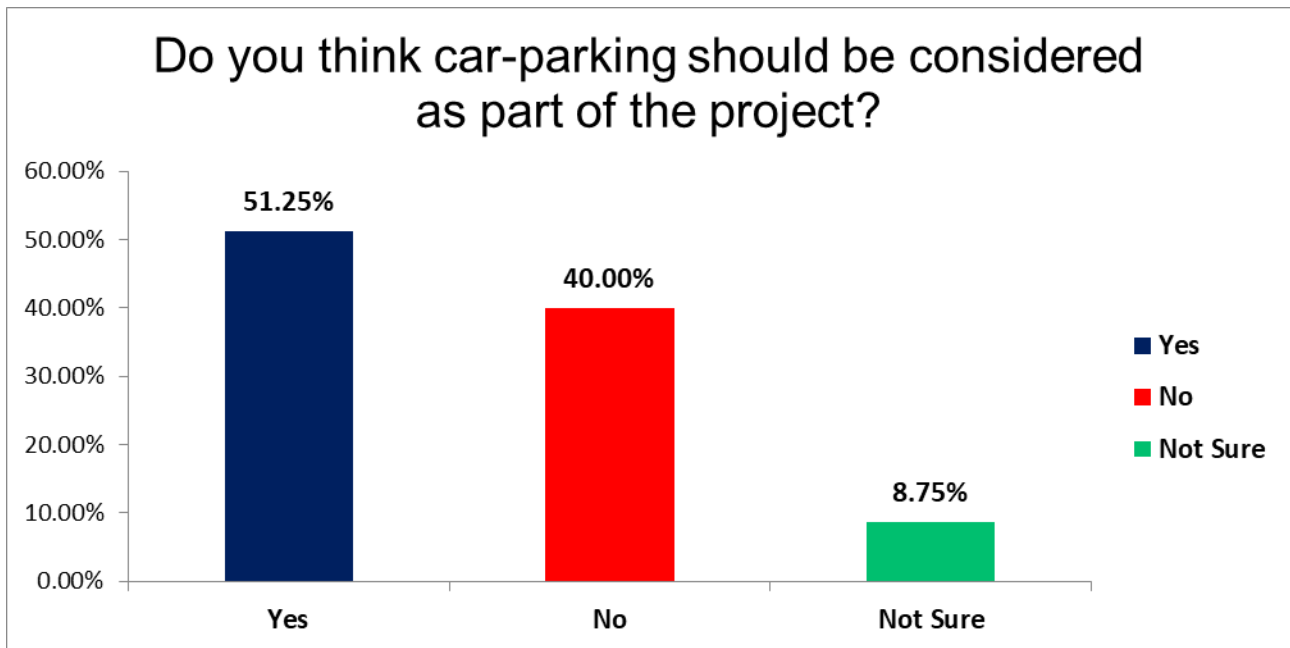
	Very Unlikely		Unlikely		Not Sure		Likely		Very Likely		Total
Children's Parties	37.66%	29	18.18%	14	16.88%	13	22.08%	17	5.19%	4	77
Social Events	21.79%	17	8.97%	7	29.49%	23	37.18%	29	2.56%	2	78
Exercise Classes	16.25%	13	20.00%	16	21.25%	17	37.50%	30	5.00%	4	80
Football	40.79%	31	18.42%	14	7.89%	6	11.84%	9	21.05%	16	76
Yoga	31.25%	25	21.25%	17	22.50%	18	21.25%	17	3.75%	3	80
Meetings of Community Groups	15.00%	12	7.50%	6	21.25%	17	46.25%	37	10.00%	8	80
Office/meeting facilities	36.84%	28	23.68%	18	23.68%	18	11.84%	9	3.95%	3	76
Access to the Internet	45.45%	35	24.68%	19	15.58%	12	11.69%	9	2.60%	2	77
Purchase of refreshments or ice cream	11.11%	9	3.70%	3	9.88%	8	50.62%	41	24.69%	20	81
										Answered	81
										Skipped	19

In the future how likely would you be to use the Pavilion for the following activities?



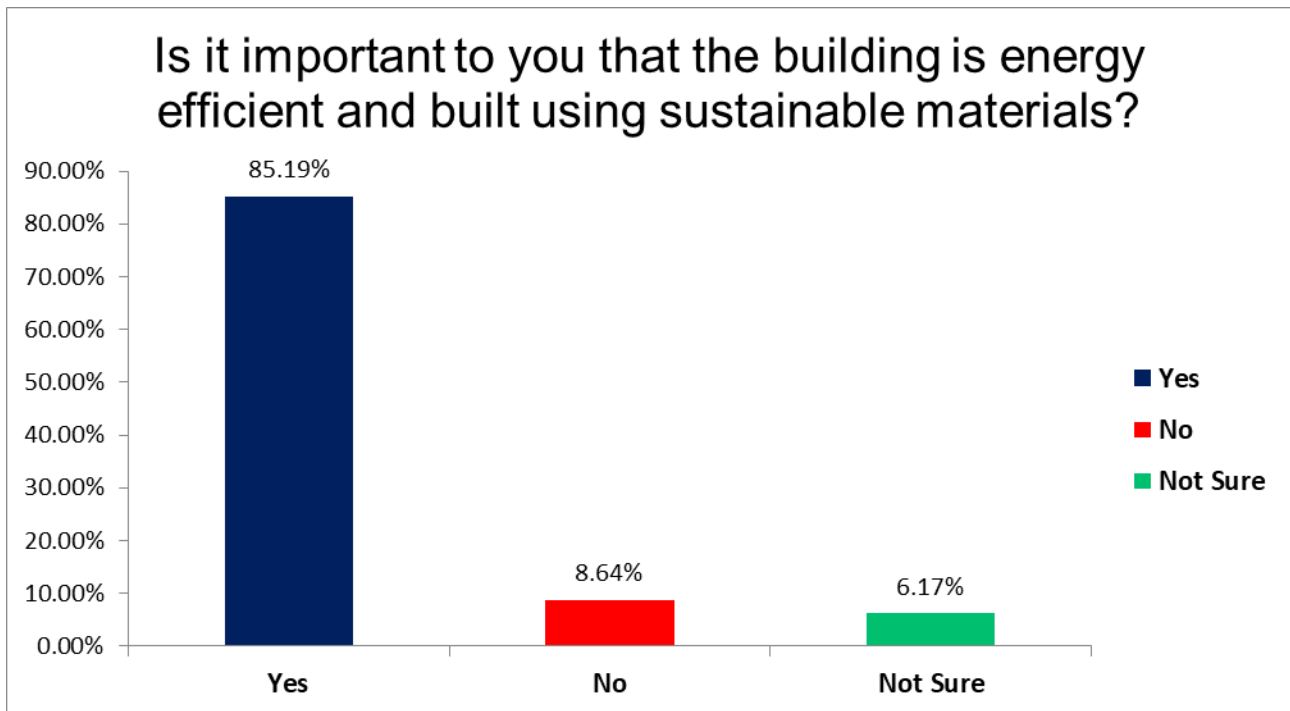
6. Do you think car-parking should be considered as part of the project?

Answer Choices	Responses	
Yes	51.25%	41
No	40.00%	32
Not Sure	8.75%	7
	Answered	80
	Skipped	20



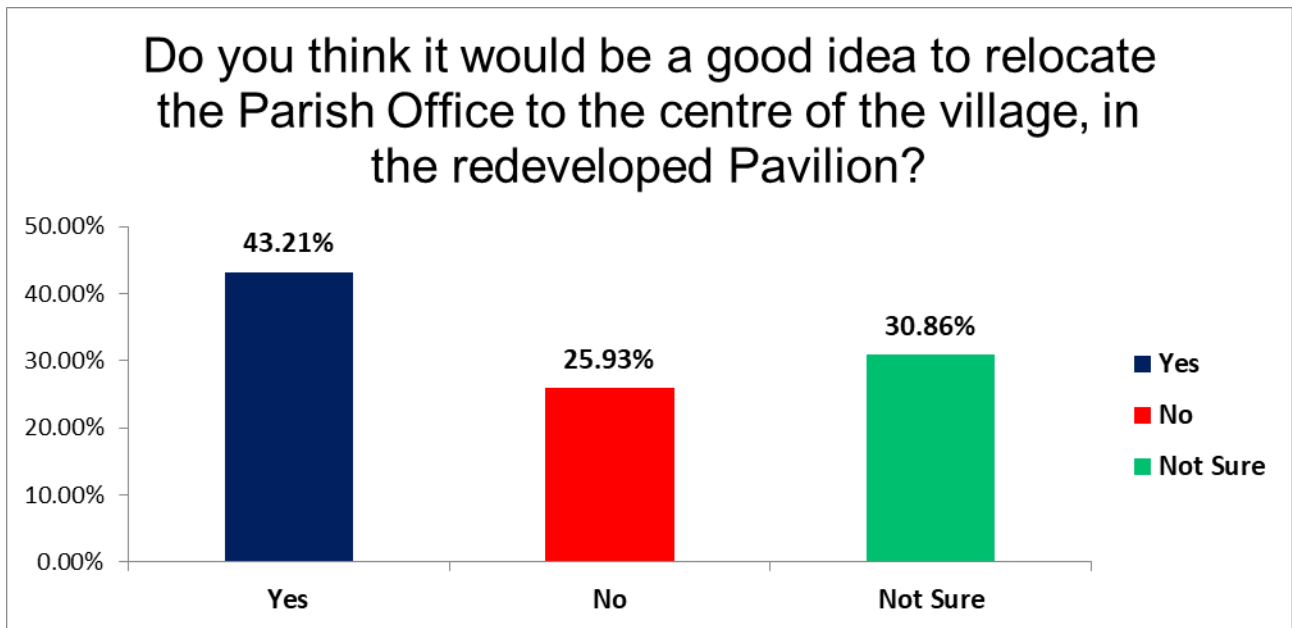
7. Is it important to you that the building is energy efficient and built using sustainable materials?

Answer Choices	Responses	
Yes	85.19%	69
No	8.64%	7
Not Sure	6.17%	5
	Answered	81
	Skipped	19



8. Do you think it would be a good idea to relocate the Parish Office to the centre of the village, in the redeveloped Pavilion?

Answer Choices	Responses	
Yes	43.21%	35
No	25.93%	21
Not Sure	30.86%	25
	Answered	81
	Skipped	19



9. Are there any comments you would like to make about the redevelopment of the Pavilion?

48 respondents responded to this question with 52 skipping. See responses below

Responses
The parking for the rec/shops is dreadful so that puts a lot of people off. There are other halls in Send available with good facilities and parking like Church rooms and Lancaster hall so there isn't need for another one and would take their business which isn't good. There is good parking for the Parish office so why move it to somewhere that isn't accessible - don't see the point. Possible waste of money and wouldn't get much use.
Easy access to Lancaster hall due to parking
The Lancaster Hall provides parking, which is extremely useful when visiting the parish office. Parking at the shops/rec is usually difficult
Will provide a much needed improvement to the existing community facility and potentially provide a wider use than merely as a pavilion.
If the move is to provide a more sustainable pavilion, unless car parking is access controlled and policed, it would not add value and create an eye sore in what is a recreation facility.
Make it more accessible all year round and feel it is part of the community. All it seems to do now is stay shut as far as I know.
Somewhere where we store equipment with a door that opens straight out onto the Rec that doesn't require walking through the building. Low wattage floodlights would be useful for the outside area at night. A sensible sized kitchen area that allows for plenty of room to sit inside but also remain secure from people walking behind the counter
If properly developed, then this building could become much more. Also if parking is made for the park, then that would reduce people parking on Sandy Lane. You are losing a resident from Sandy Lane because people keep blocking access to their driveway.
Would be great if it could be used as a community cafe/community social resource such as having villagers crafts for sale, events supporting community projects.
It's well overdue.
It will be a positive plus for young people doing sport on the recreation ground.
Public toilets please
No!
Is the intention to replace Lancaster Hall or in addition to?
I notice that you do not given any alternative projects to spend your ill-gotten gains on. Why have you only one project in mind?
The pavilion should be attractive and suitable for sports and not take up space from the recreation ground
It should be sustainable and accessible.
The word pavilion is usually associated with a sporting activity, i.e. the original use of the current building. Needs to be renamed Recreation and Activity Centre or similar.
It might be useful to ask hirers of current rooms in the village if there is a demand for more rooms to hire.
Please don't demolish the current disabled toilet, which cost £30k some years ago.

ask Astelet manager to run a cafe with seating on the recreation ...maybe attached to the pavilion. Send needs a central venue for the village to meet and socialise.
You don't say what the plans, but if it's just a small scale replacement of the existing building, then I can't see it's worth it. If on the other hand it is a proper large community centre, where people can go for help, information, socialising, facilities hire etc. that would be a centre for the ever-sprawling village, the that would be a good thing.
I am not sure that car parking facilities would be a good idea, as it would give travellers a golden opportunity to move in. Plus it would encroach on the space available for other activities. The idea of a drinks and snack facility sounds like a good idea, would that be open every day, only weekends, only when football is on, summer months or all year round? How would it be funded and run? I must say, if we have to have all these extra homes and congestion in the village, well done to you, the parish Council for making the most of the opportunity financially.
Plans should consider ALL the development going on in the area and that the demand and size is likely to be for more people than today.
Having the Parish office there would be a 'permanent' presence especially if the pavilion is being used for many things.
New car park down the side where the old oak tree is laying would help alleviate parking in Sandy lane and also at the shops.
A car park is a poor idea for this area, green space should be maximised not reduced
Able to be used by all age groups in the community
Wouldn't want to lose too much outside space. Would be good to have access to toilet facilities.
My concerns would be the car park. Not knowing the size and how much green space would be lost is the worry. I'm all for improving the amenities in send but before spending money on the pavilion make sure it would be used enough by the public. Could some of the money be better spent elsewhere?
It would be good to upgrade it and make it more user friendly and easier accessible to more people but definitely no additional carpark.
Do not make our limited play space smaller.
It would be good to make it a community hub. Perhaps the local police could run drop in surgeries from there. I honestly thought the current building was just storage and toilet facilities. An attractive design would also help.
Difficult without knowing more about the size of what's envisaged and the funds available
The park is great as it is. I don't feel there is a need for a larger pavilion. Please don't remove part of the park for parking. That would be awful. Yes the parking is currently limited but it is manageable. Don't turn our green space into a concrete block.
You give no indication of the potential size of the pavilion, so it is difficult to give realistic feedback
The recreation ground is regularly used - particularly during the last few months. There should be cafe facilities and toilets readily available.
Very against car park
I like the idea of the PC offices being in the centre of the village as it will become more 'visible' in the village I think we should encourage walking and bike use so do not like car park idea I would like the pavilion to be an attractive building and one which is env sustainable

The whole recreation ground needs proper master planning to avoid continued ad-hoc development. This in tandem with the adjacent shop parade. This should cover:

- sports and play facilities
- higher amenity landscape (more trees, shrubs, herbaceous perennials to create all-year-round seasonal interest)
- improvement of native tree, shrub and meadow cover – more differential grassland management, whilst retaining sport pitches etc.
- more seating furniture within the Rec and seating at shop parade to help elderly and frail people to move about (indeed within the whole village a seating master plan would be so beneficial for these people actually being able to leave their homes)
- setting of war memorial could be improved
- potential spaces for public art – permanent and ephemeral
- full consideration of disabled people's needs
- consideration of needs for old people – it would be wonderful to have a warm meeting room with large windows for groups (including older) to meet and enjoy perhaps a more garden setting immediately around such building
- consideration of equity, diversity & inclusion aspects – our villages has residents and visitors from different ethnicity, religions etc. and welcoming spaces should be made for all of us
- consider improved maintenance – e.g. gap planting and failed planting has not been undertaken in recent years
- Develop fundraising plan, whereby PC funds, local villages and sponsors can contribute and then be used to make larger grant application (incl Lottery Fund) to make the most for our community

There should be much more emphasis on sustainable design and implementation and as such is essential to protect our environment and for our village to commence a major shift change to contribute to our planet's health and as such to the climate emergency agenda and truly starting to develop in every case Carbon Zero new village developments:

- No car parking should be made available as most Send villagers and surrounding village clusters live well in walking and certainly cycling distance of the recreation ground. In addition there are bus stops nearby with regular bus services linking easily Send with Send Marsh and even Ripley
- Instead appropriate cycle parking should be put into place also in conjunction with the shop parade; in addition sustainable travel modes should be enhanced and close working relationship with Surrey County Council's Transport Section would be useful
- Environment-friendly procurement of materials from sustainable sources and with low environmental footprint
- Consider using local volunteers (including the younger generation) to pool ideas, develop the building project, support construction and making improved landscape settings

The recent months as part of the Covid-19 crisis have highlighted the importance of the old recreation ground – however has there been a beautiful environment been delivered for those all those in need? The Recreation ground does provide interest for some village groups and individuals, but in my view it could be so much better without major increase in maintenance obligations. Projects like this could bring the village more together all round. Indirect notions of redevelopment of the Village Hall and its office buildings has been made within this questionnaire. Such should be carried out in conjunction with this building cluster (if covenants etc. permit) and other Parish Council assets (such as the rec) to make them fit for current and future generations. Consider early review of Send Neighbourhood Plan and the Local Plan - e.g. include garage land at junction High Street with Tannery Lane for a suitably central location of sheltered accommodation/ old people's home – with views over rec, busy high street and creating a feeling of being still at the heart of the community and close to village amenities such as the shops and bus stops. NB Sadly questionnaire is poorly phrased and leading in areas. These are just quick notes and I am happy to help with this project. Please contact me: (name and contact details redacted)
I haven't been in there for years and really only Use the recreation ground when it is in use for a larger community event. Most Of the village club is I attend meet in Ripley. Recently been hearing a lot about the rebuilding of Ripley Village Hall and the amount they're going to get from the Wisley development does Send know what it is likely to get from the Wisley development which will impact us similarly?
Just to be nice to utilise the space we have
Great if it can be more multi-purpose with cafe/hall facilities but really important to maintain the sports facility - changing rooms etc for the football teams who use it
I wonder if you make the development broad enough. Guides, Scouts, cadets but specifically the football club
Football is a very important part of the community and essential to the well-being of Send's young people and so they must have access to local facilities
long overdue.
I think it would be desirable to relocate any new pavilion closer to the road so it has a better presence and help to strengthen the identity of the village
I've never seen it open (I've only lived here for 30 years), it would be lovely to have a building that is used and able to be appreciated by the residents of the village
Build the very best facilities we can while we have the opportunity
no